



Flushing Drinking Water Lines

If it is recommended that you flush your household water system or building water lines, you may use the following guidance. Flushing your household and building water lines includes: interior and exterior faucets, showers, water/ice dispensers, water treatment units, etc.

Cold Water Faucets

First, open and run all cold-water faucets in the premises for a minimum of five minutes. This includes kitchen, bathroom, shower, and other faucets, including outdoor faucets. If you have a single-lever faucet, set it to run the cold water first.

Hot Water Faucets

Next, change all faucets to hot water and flush hot water for a minimum of 15 minutes for a typical household 40-gallon hot water tank. Flush for a minimum of 30 minutes for an 80- gallon hot water tank or larger.

Dishwashers and Laundry

Run empty dishwashers and laundry washing machines one complete cycle. Rewash any clothes washed on the day or days the water was contaminated. (If unsure of the dates contact the Portland Water District).



Humidifiers

Discard any water used in humidifiers, Continuous Positive Airway Pressure (CPAP), oral, medical, or health care devices, and rinse the device with clean water.

Food and baby formula

Discard baby formula and other foods prepared with water on the day or days the water was contaminated.

Ice

Ice made on the day or days the water was contaminated should be discarded. Automatic ice dispensers should be emptied and run through a 24-hour cycle, discarding the ice at the end of each cycle to ensure purging of the icemaker water supply line.

What you can do to keep your tap water fresh and healthy



CLEAN FAUCET AERATORS regularly. Remove the screen and aerator from faucets, rinse out any particles, and reattach.

Due to residents flushing lines and area hydrant flushing, some customers may experience low water pressure and/or discolored water. However, this is an expected result and does not pose an immediate health risk. Contact us if you have any questions.