



Every Home. Every Meter.

The Portland Water District is launching a multi-year project to **replace nearly all 55,000 water meters with Advanced Metering Infrastructure (AMI).**

The current meter equipment has reached the end of its planned service life—the last system-wide upgrade occurred nearly two decades ago. After a thorough technology review, AMI was selected as the long-term solution to support modern operations and improve customer service. The new metering system will improve billing accuracy, enhance customer service, improve efficiencies, and strengthen leak detection and emergency response capabilities.



**Portland
Water
District**

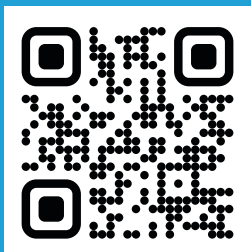
207.761.8310
customerservice@pwd.org
www.pwd.org





What to Expect

Installations will begin in October in Gorham and continue across our service area. Our installer, VEPO Metering will contact you, the customer, directly to schedule an appointment when they are in your area. The installer will need access to the meter which are generally located inside of homes and businesses.



Appointment Explainer Video

When it's time for your meter replacement, you'll get an appointment request in the mail. Learn more at www.pwd.org/AMI



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