

# Water Rate Adjustment

When the pandemic struck in March, the Portland Water District continued to maintain essential services and took steps to alleviate additional financial burdens on our customers. The planned water rate adjustment set for May 1, 2020, and disconnections were postponed and late fees were waived. Seventeen months have passed since the last rate change and a water rate adjustment is needed to move forward with necessary operations and improvements to ensure continued high quality water and services to over 53,000 customers, roughly 200,000 people.

The Portland Water District is proposing a 3.4 percent increase in revenue, effective December 1, 2020. The impact on typical customers is shown in the table below. This increase does not affect wastewater fees which are determined by city and town governments.

## Breakdown by Customer Type

Customer Classification	Percent Increase	Revenue Increase	Monthly Increase*
Residential	3.1%	\$481,534	\$ 0.71
Commercial	3.9%	\$156,627	\$ 3.61
Industrial	4.6%	\$ 74,431	\$82.72
Government	4.4%	\$ 45,086	\$ 7.72
Private Fire	3.5%	\$ 40,968	\$ 1.26
Public Fire	3.4%	\$ 50,304	
Other	-9.5%	\$ (9,376)	
<b>TOTAL</b>	<b>3.4%</b>	<b>\$839,574</b>	

*\*for typical customer in this classification*

## More Information

Customers will have an opportunity to learn more and ask questions at a public hearing to be held on October 13, 2020, at 6:30 p.m.

The public hearing will be a virtual meeting and the public can participate remotely from home or remotely from the Jeff P. Nixon Development Center located at 225 Douglass Street in Portland. Customers may also share comments by contacting us through the phone number or email address listed below. Customers have the right to request additional information relating to rates. Materials supporting the rate increase are available online and can be mailed on request.

**Portland Water District**  
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