









"I find it very satisfying helping customers resolve their issues and understand aspects of their water service — from learning about the health of their water source to how their bills are calculated."

- Donna Barnes, Customer Service Portland Water District

The water and wastewater industry offers challenging and rewarding careers. No other utility has more of an impact on public health and the environment.

Other benefits include:

Competitive Pay
Excellent Benefits
Work/Life Balance
Stable Hours
Job Security
Ability to Advance
Global Industry with Increasing Demand
Positive Work Environment

ADMINISTRATIVE STAFF

It takes a team of administrative professionals to run a utility efficiently and effectively and there are several different administrative opportunities in the water field to choose from. Some of the office support needed include the following roles.

Communications

Customer Service

Finance

Human Resources

Information Technology

Legal

Management



SKILLS

Skills vary depending on the specific position sought.

EDUCATION

Education required depends on the specific position sought. Many require a degree and/or related work experience.

THE WATER INDUSTRY

Our country's public water systems provide water to a vast majority of Americans. An industry steeped in tradition and challenged by emerging trends, encompasses approximately 53,000 community water systems across the US. From small towns to large cities, water utilities offer an abundance of career opportunities.

