



Portland Water District

FROM SEBAGO LAKE TO CASCO BAY

CUSTOMER SERVICE

OFFICE HOURS:

8:30 A.M. - 4:30 P.M.

February 19, 2010

Dear Valued Customer:

The Portland Water District will file a **water** rate increase with the Public Utilities Commission (PUC) pursuant to Section 6104 of Title 35-A of the Maine Revised Statutes. Customers will have an opportunity to learn more and ask questions at a public hearing to be held on March 8, 2010, at 6:30 p.m. in the Jeff P. Nixon Development Center located at 225 Douglass Street in Portland.

While the Portland Water District has strived to contain operating costs, decreases in water usage and revenue continue. A small rate adjustment is needed to maintain vital services.

The Portland Water District is seeking a 3.6 percent increase in revenue, effective May 3, 2010, which is estimated to add an additional \$0.68 to the typical monthly water bill (residential). This increase does not affect wastewater fees which are determined by each municipality.

Customer Classification	% Increase	Revenue Increase
Residential	3.5%	\$ 413,921
Commercial	3.7%	\$ 128,809
Industrial	3.9%	\$ 56,300
Government	3.8%	\$ 30,284
Public Fire	3.5%	\$ 39,368
Private Fire	3.5%	\$ 26,910
TOTAL	3.6%	\$ 695,592

Customers have the right to request additional information relating to the present and proposed rates, the right to an open and fair hearing, and the right to assistance from the Public Advocate. Customers also have the right to petition the PUC to suspend and investigate the proposed rate increase, if, on or before **April 8, 2010**, 1,000 customers (15% of customers or 1,000 customers, whichever is less) file with the District's Treasurer, David Kane, and with the Public Utilities Commission, c/o Administrative Director, State House Station #18, Augusta, ME 04333-0018, a petition(s) requesting review of the proposed rate changes. Signatures on the petitions filed pursuant to Section 7 are invalid unless accompanied by the printed names and addresses of the signers. The Portland Water District will, upon request, provide customers with petition forms that include space for the signatures and the printed names and addresses of the signers.

Sincerely,

Ronald Miller
General Manager



PRE-SORTED
FIRST CLASS
U.S. POSTAGE
PAID
Permit #7
Portland, ME

Portland Water District
225 Douglass Street
PO Box 3553
Portland, ME 04101

